

SBS Ventures, LLC DBA Vows on Main - Terms & Conditions

1. Payment, Booking, & Rescheduling (Transfer) Policy

In alignment with the nature of Vows on Main's ability to service couples quickly, total payment is due at the time of booking. All payments are non-refundable. Payment of services serves as acknowledgment and acceptance of these Terms and Conditions.

Transfer Requests: Vows on Main operates on an appointment-based ceremony model, all ceremony bookings are reserved specifically for the couple's chosen date and time. As such, all payments are nonrefundable.

For the Vows & Company Offering & The Classic Vows Offering: Transfers should be requested no less than 15 days before your scheduled ceremony and a \$75 transfer fee applies. Transfer requests made between 10 - 14 days of the scheduled service date require a \$150 transfer fee. Transfer requests initiated less than 10 days before the ceremony require a \$300 transfer fee. Please note that transfer requests are only requests and subject to availability. Vows on Main cannot guarantee a new ceremony time within a reasonable window of the same day, week, or month. All transfers must be communicated by calling Vows on Main directly at (980) 866-6328. We will process the applicable transfer fee at the time of the request. Only one transfer per booking is permitted. Once transferred, the new ceremony date is final.

For the Simply Vows Offering: A \$25 transfer fee applies to your rescheduled booking. Vows on Main cannot guarantee a new ceremony time within a reasonable window of the same day, week, or month. All transfers must be communicated by calling Vows on Main directly at (980) 866-6328. We will process the applicable transfer fee at the time of the request. Only one transfer per booking is permitted. Once transferred, the new ceremony date is final.

No-Show Policy: Failure to arrive for your ceremony constitutes a no-call/no-show and results in forfeiture of all monies paid. A new booking and payment will still be required for a future ceremony.

2. Arrival & Punctuality

It is imperative that couples and guests/witnesses are on time. Ensure all parties plan accordingly. Late arrival may result in forfeiture of the scheduled ceremony and require payment of the associated transfer and service fee for a new available date. Vows on Main

cannot guarantee availability for another time slot within the same day or month. If the ceremony proceeds despite late arrivals, time will not be extended. All ceremonies start promptly as scheduled to maintain fairness to subsequent ceremonies. Guests should be seated before the ceremony begins. The ceremony will begin on time regardless of late arrivals from guests.

3. Guest Count & Package Details

Vows on Main offers an elopement package “Simply Vows” for a 45-minute time slot including the couple plus 4 guests.” Classic Vows” is a weekend offering for 60 minutes and includes up to 12 guests. “Vows & Company”, our weekend offering, is a 2-hour time slot for the couple plus 20 guests.

4. Photography & Media

Outside photography is permitted within the booked ceremony timeframe only. No live streaming or internet broadcasting of any kind is allowed. Vows on Main provides a photo booth for use during the booked ceremony time slot to be used by the couple and their guests for instant, digital memories. By participating in the ceremony and using the photo booth, you grant Vows on Main and its representatives the right to use, publish, or distribute images for promotional and marketing purposes without prior consent or compensation. Clients waive any rights to approval, royalties, or claims related to these materials.

5. Cancellations

All cancellations are non-refundable. Please refer to Section 1 for rescheduling and transfer fees.

6. Officiant and Ceremony Policies

Vows on Main exclusively offers civil wedding ceremonies, and the services of an ordained officiant are included in every ceremony package. Couples may elect to provide their own licensed officiant; however, by doing so, the Client acknowledges and agrees that Vows on Main relinquishes all responsibility for the performance, conduct, and legality of the ceremony conducted by the outside officiant. No portion of the package price will be reduced, refunded, or credited if a Client chooses to use their own officiant.

Ceremonies feature a soft, preset jazz selection of love songs provided by Vows on Main. Alternatively, you may also provide 1 song for the bride to walk down the aisle to with the

purchase of the “Classic Vows” and “Vows & Company” offerings. This song must be available on Apple Music or YouTube.

Couples may include personal vows of 1 - 3 minutes per partner. Longer vows may not be permitted due to the timing structure of ceremonies at Vows on Main.

All ceremonies must comply with North Carolina state marriage license requirements. If either party appears impaired, there against their wishes, or underaged, Vows on Main reserves the right to delay or cancel the ceremony for safety and legal reasons.

All couples who are engaging in civil, marital ceremonies must provide their marriage license and have two witnesses for the ceremony. Without this documentation, your marriage will not be considered legally binding or recognized by the State.

Outside food or beverages are not allowed on the premises.

7. Payments & Accepted Methods

Vows on Main only accepts card payments via secure digital invoice. Cash, personal checks, or money orders are not accepted at this time.

8. Liability, Property & Conduct

Vows on Main is not responsible for lost, stolen, or left-behind items in or around the premises.

Clients and guests are expected to conduct themselves respectfully on the premises. Any property damage caused by the couple, or guests will result in financial responsibility for repair or replacement.

9. Confidentiality & Non-Disparagement

Clients agree not to make or encourage others to make disparaging remarks about Vows on Main or its staff publicly or privately. Breach of this clause may result in legal remedies.

10. Arbitration & Dispute Resolution

Any dispute or claim arising out of this agreement will be resolved by binding arbitration in Union County, North Carolina. Both parties waive their right to trial by jury or participation

in a class action. Each party bears its own legal costs unless otherwise determined by the arbitrator.

11. Chargebacks & Reimbursements

Any chargeback initiated after acknowledgment of these terms constitutes a breach of contract. Clients will be responsible for reimbursing Vows on Main for the full chargeback amount plus any related administrative or legal fees.

12. Limitation of Liability

In the event of a legal dispute, claim, or proceeding, the Client agrees that Vows on Main's total liability shall be strictly limited to the total amount paid by the Client for their booking. Vows on Main shall not be liable for consequential, indirect, or incidental damages.

13. Acceptance & Acknowledgement

You accept and acknowledge that you have read, understood, and agreed to all terms outlined in the terms and conditions. An electronic signature or payment submission serves as acceptance and is legally binding.

*Terms and Conditions last updated October 8, 2026